

Value-Added Services

Value-added services are available for the UPS services indicated. For additional information and rates, refer to pages [114-119](#).

	Domestic										International										Page
	UPS Next Day Air® Early	UPS Next Day Air®	UPS Next Day Air Saver®	UPS 2nd Day Air® A.M.	UPS 2nd Day Air®	UPS 3 Day Select®	UPS® Ground	UPS Ground with Freight Pricing	UPS Worldwide Express Plus®	UPS Worldwide Express NA1®	UPS Worldwide Express®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®	UPS 3 Day Select® from Canada	UPS® Standard to/from Canada	UPS® Standard to/from Mexico			
Delivery Instructions and Notification																					
Adult Signature Required	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	115		
Collect on Delivery (C.O.D.) Services	●	●	●	●	●	●	●	●								●	●		114		
Delivery Change Request	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	115		
UPS Delivery Confirmation		●	●	●	●	●	●	●											115		
UPS Delivery Intercept®	●	●	●	●	●	●	●	●											115		
Direct Delivery Only	●	●	●	●	●	●	●	●	●	●				●	●	●	●	●	116		
Hold at Location												●	●						116		
Hold for Pickup	●	●	●	●	●	●	●	●											116		
UPS My Choice®	●	●	●	●	●	●	●	●	●	●				●	●	●	●	●	117		
Proof of Delivery (P.O.D.)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	118		
Saturday Delivery*	●	●			●	●	●	●	●	●			●				●	●	118		
Shipper Release	●	●	●	●	●	●	●	●											121		
Signature Required		●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	115		
Verbal Confirmation of Delivery	●																		115		
International Shipping																					
Billing Options									●	●	●	●	●	●	●	●	●	●	114		
Certificate of Origin									●	●	●	●	●	●	●	●	●	●	114		
Currency Conversion Rate									●	●	●	●	●	●	●	●	●	●	115		
Electronic Export Information (E.E.I.)									●	●	●	●	●	●	●	●	●	●	116		
UPS Import Control®									●	●	●	●	●	●	●	●	●	●	116		
Non-Resident Importer (NRI)										●	●	●	●	●	●	●	●	●	118		
World Ease®									●	●	●			●	●	●	●	●	121		
Pickup																					
Daily On-Route Pickup	●	●	●	●	●	●	●	●	●	●			●	●	●	●	●	●	120		
Daily Pickup	●	●	●	●	●	●	●	●	●	●			●	●	●	●	●	●	120		
Day-Specific Pickup	●	●	●	●	●	●	●	●	●	●			●	●	●	●	●	●	120		
Saturday Air Processing Fee (Saturday Pickup)	●	●	●	●	●														120		
Saturday Export Processing Fee								●		●			●						120		
Saturday Stop Charge** – UPS Smart Pickup®	●	●	●	●	●	●	●	●											120		
Saturday Stop Charge** – Scheduled Pickup	●	●	●	●	●	●	●	●											120		
Saturday Stop Charge** – UPS On-Call Pickup®	●	●	●	●	●	●	●	●											120		
UPS On-Call Pickup®	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	118		
UPS Smart Pickup®	●	●	●	●	●	●	●	●	●	●			●	●	●	●	●	●	120		
Returns***																					
1 UPS Pickup Attempt Label	●	●			●	●	●	●	●	●	●	●	●	●	●	●	●	●	119		
3 UPS Pickup Attempts Label	●	●			●	●	●	●	●	●			●	●	●	●	●	●	119		
UPS Authorized Return Service®		●			●	●	●												119		
Electronic Return Label	●	●			●	●	●	●	●	●	●	●	●	●	●	●	●	●	119		
Print and Mail Return Label	●	●			●	●	●	●	●	●	●	●	●	●	●	●	●	●	119		
Print Return Label	●	●			●	●	●	●	●	●	●	●	●	●	●	●	●	●	119		
Returns and The UPS Store	●	●			●	●	●	●	●	●			●	●	●	●	●	●	119		
UPS Returns® Exchange	●	●			●	●	●	●	●	●			●	●	●	●	●	●	119		
Additional Options																					
UPS carbon neutral	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	114		
Declared Value for Carriage	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	115		
UPS Proactive Response®	●	●	●					●		●	●	●	●						119		
Ship to a UPS Access Point® Location	●	●	●	●	●	●	●	●	●	●			●	●	●	●	●	●	118		
Third Party Billing Service	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	121		

*Saturday Delivery is only available for UPS 3 Day Select, UPS Ground, UPS Ground with Freight Pricing, UPS Standard from Canada and UPS Standard from Mexico services in select areas. Saturday Delivery is not available for UPS Standard to Canada or UPS Standard to Mexico services.

**Saturday pickup is only available for UPS 3 Day Select, UPS Ground and UPS Ground with Freight Pricing services in select areas.

***UPS® Simple Rate is not available for UPS Returns Services.

Domestic, Export and Import Value-Added Services

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
Billing Options	<ul style="list-style-type: none"> – If the duties or the duties and taxes are billed outside the destination country, a Duty and Tax Forwarding Charge will be applied. – UPS can bill shipping charges to the shipper, the receiver or a third party to and from most countries. Check your UPS Shipping System or contact UPS for service availability. 	\$15.00
UPS carbon neutral	<ul style="list-style-type: none"> – UPS calculates the CO₂ emissions associated with the transport of your package and purchases carbon offsets to balance out the CO₂ impact. – Available to shippers using a UPS automated shipping system. – The shipping label will include a carbon neutral indicator. Also, if you select e-mail notifications, your recipient will receive a UPS carbon neutral branded e-mail. – Learn more at ups.com/carbonneutral. 	Per package charge: <ul style="list-style-type: none"> – UPS Domestic Air Services and UPS 3 Day Select®: \$0.20 – UPS® Ground: \$0.05 – UPS International Air Services and UPS 3 Day Select® from Canada: \$0.75 – UPS® Standard: \$0.10 Per pallet charge: <ul style="list-style-type: none"> – UPS Worldwide Express Freight Services: \$20.00
Certificate of Origin	– Can be prepared by UPS on behalf of the shipper for exported goods manufactured and originating within the U.S.	\$10.00
Collect on Delivery (C.O.D.) Services	<ul style="list-style-type: none"> – UPS will attempt to collect the amount shown on C.O.D. tag or package label, then send payment to you. If payment cannot be collected after three attempts, the package will be returned. – C.O.D. service is available for packages shipped throughout the U.S. and Puerto Rico. – Also available for imports from Canada where the fee would apply per package. – Business or personal checks are accepted as payment. Currency is not accepted for payment. – C.O.D. service is not available when using a UPS 3 Day Select or UPS Ground shipping document. Refer to page 22 for an explanation of these documents. 	
UPS C.O.D.	To request a C.O.D. electronically: <ul style="list-style-type: none"> – Service is available by using a UPS automated shipping system. – The shipping system will produce a barcoded address label that contains all C.O.D. information. To request a C.O.D. using a manual tag: <ul style="list-style-type: none"> – Type or print an address label and attach it to the top of the package. – Complete the UPS C.O.D. tag per the instructions on the tag and specify the exact amount due. – Attach C.O.D. tag to each package requiring collection, covering the address label. – Retain the “Shipper Receipt” portion for your records. 	\$14.50
C.O.D. Direct**	<ul style="list-style-type: none"> – Receive C.O.D. payments generally within six business days of package delivery. – Direct electronic transfer of funds into your designated accounts; timely alert of non-sufficient funds. – Receive daily reports of payments received, net deposits to accounts and total returned items. – Must have minimum annual 50 C.O.D. packages to qualify. – No additional fee beyond the C.O.D. rate. Please contact your account representative or call 1-877-263-8772 for details. 	Contractual service
C.O.D. Automatic**	<ul style="list-style-type: none"> – Receive advanced C.O.D. funds in as few as two days after package delivery. – Direct electronic transfer of funds into your designated accounts; timely alert of non-sufficient funds. – Receive daily reports of payments received, net deposits to accounts and total returned items. – Online access to statement history, check images and downloadable transaction details. – Must have minimum annual C.O.D. remittances of \$30,000.00 and at least 100 C.O.D. packages to qualify. – Please contact your account representative or call 1-877-263-8772 for details. 	Contractual service
Delayed Deposit for C.O.D. Direct and C.O.D. Automatic*	<ul style="list-style-type: none"> – Additional feature of C.O.D. Direct and C.O.D. Automatic services. – Eliminates manual handling of checks held for delayed deposits by electronically scheduling future deposits directly into your designated accounts; includes online, self-service capabilities. – Please contact your account representative or call 1-877-263-8772 for details. 	Contractual service

*Visit upscapital.com/cod or call 1-877-263-8772 for more information.

Notes:

- The value-added services listed are available for UPS domestic, international package, UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight services unless otherwise noted on page 112.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit ups.com.

Domestic, Export and Import Value-Added Services

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
Collect on Delivery (C.O.D.) Services (cont.) C.O.D. Secure**	<ul style="list-style-type: none"> – Receive all the benefits of C.O.D. Automatic® service, along with protection for returned C.O.D. checks up to a specified limit. – UPS Capital handles/manages the collections process on bad checks. – Must have minimum annual C.O.D. remittances of \$50,000.00 and at least 50 C.O.D. packages to qualify. – Please contact your account representative or call 1-877-263-8772 for details. 	Contractual service
Currency Conversion Rate	– Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through major money center banks.	0.75% of currency amount converted
Declared Value for Carriage	<ul style="list-style-type: none"> – UPS's liability for loss or damage for each domestic package or international shipment, or to each pallet in a UPS Worldwide Express Freight® Midday or UPS Worldwide Express Freight® shipment is limited to \$100.00 without a declaration of value. – The maximum declared value is \$50,000.00 per package/\$100,000.00 per pallet shipped via UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services. UPS's liability for loss or damage can be increased up to \$50,000.00 per package or \$100,000.00 per pallet by making a declaration of value for an additional charge (subject to terms and conditions). Certain domestic packages are eligible for the enhanced maximum declared value of \$70,000.00, subject to restrictions set forth in the "UPS Tariff/Terms and Conditions of Service – United States" available at ups.com/terms and also set forth in "Maximum Declared Values" on page 8. – For international shipments with a declared value of more than \$50,000.00, multiply the total declared value by the rate to determine the declared value charge for the shipment. – For packages tendered to a UPS driver with a declared value amount more than \$1,000.00, the shipper must retain a high-value shipment summary signed by the driver. The UPS Shipping System provides this form when the shipping label is requested. – Declared value charges can be included in charges billed to receivers or third parties. 	– \$0.00-\$100.00 \$0.00 – Over \$100.00, for each \$100.00 (or portion of \$100.00) of the total value declared \$1.05 – Minimum \$3.15 – For international shipments with a declared value of more than \$50,000.00: \$0.009 times the declared value
Delivery Change Options UPS Delivery Intercept® Delivery Change Request	<ul style="list-style-type: none"> – In addition to Delivery Change Option fees, additional transportation charges and all applicable surcharges may apply. Refer to the "UPS Tariff/Terms and Conditions of Service – United States" available at ups.com/terms for more information. – As a shipper, after you tender your package to UPS, you can request that UPS return the package to you**, reroute the package to a new address**, have the package available at Will Call for pickup or have the package delivered on a future date. When the package is tracked, the status of the UPS Delivery Intercept request will be displayed. – Shippers can make a UPS Delivery Intercept request through the Shipping History with WorldShip® or UPS CampusShip® shipping systems, ups.com shipping, Quantum View Manage® or UPS tracking on ups.com. A UPS Delivery Intercept request can also be made by calling 1-800-PICK-UPS® (1-800-742-5877). – For domestic packages and import shipments only. After receiving notice that delivery has occurred or will occur, consignees may request that UPS hold a package for will call at a UPS Customer Center. After the first delivery attempt has occurred, consignees may request a Delivery Change Request for a package or pallet, to return to the sender**, hold for future delivery, change a domestic package's delivery location** (but not a pallet's), deliver** eligible domestic packages to a UPS Access Point® location or redeliver to the original address a package that was taken to a UPS Access Point location. Consignees submit requests by using the Tracking application on ups.com or by calling 1-800-PICK-UPS® (1-800-742-5877). A UPS InfoNotice® number is required to change the destination delivery address. 	UPS Delivery Intercept: – \$16.40 for web requests – \$22.90 for phone requests – No charge for Will Call Delivery Change Request: – \$5.50 for web requests – \$6.60 for phone requests – No charge to consignee for Return to Sender**, Will Call (including pallets) and redeliver to the original address
UPS Delivery Confirmation Signature Required and Adult Signature Required Verbal Confirmation of Delivery	<ul style="list-style-type: none"> – Confirmation of delivery is sent by mail, and includes the delivery date, either the name of the recipient or the package disposition, and in the event of a return, the reason for the return. – Similar information, including the ability to view a signature, is available for no charge when you track your package at ups.com. – UPS will obtain the necessary signature on delivery, and include it with the mailed Delivery Confirmation information. For Signature Required packages only, UPS may obtain, at its discretion, an electronic authorization to release the package without a signature on delivery. – To confirm delivery of your shipment, a UPS representative will call the preferred contact telephone number listed on your UPS Next Day Air® Early package. 	\$2.00 Signature Required: – Commercial \$5.00 – Residential \$5.00 Adult Signature Required: \$6.05 \$3.00

*Visit [upscapital.com/cod](https://www.ups.com/cod) or call 1-877-263-8772 for more information.

**Additional transportation fees and all applicable surcharges may apply. For requests to return to the sender, any such fees will be assessed to the shipper. Refer to the "UPS Tariff/Terms and Conditions of Service – United States" available at [ups.com/terms](https://www.ups.com/terms) for more information.

Notes:

- The value-added services listed are available for UPS domestic, international package, UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services unless otherwise noted on page 112.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

Domestic, Export and Import Value-Added Services

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
Direct Delivery Only	<ul style="list-style-type: none"> – Except for shipper requests, where available, the package may not be re-routed, re-directed or delivered to an alternate address (except requests to hold for will call at UPS Customer Centers). – Delivery pursuant to UPS's driver release and Shipper Release procedures is still available. Signature on delivery and delivery to the person specified as the receiver not required. – Available for residential and commercial delivery. 	\$2.00
Electronic Export Information (E.E.I.) formerly known as Shipper's Export Declaration (S.E.D.)	<ul style="list-style-type: none"> – UPS can file E.E.I. on your behalf when all required data is provided with the proper Power of Attorney. – Providing E.E.I. as part of a shipment using WorldShip® or UPS CampusShip® shipping systems, or ups.com shipping ensures that UPS has all the information to file E.E.I. in a timely manner. – File E.E.I. free of charge at cbp.gov/ace, the U.S. Government website designed for U.S. export shippers. 	\$13.00
Hold at Location	<ul style="list-style-type: none"> – For UPS Worldwide Express Freight® Midday or UPS Worldwide Express Freight® shipments, the shipper may request that UPS hold a shipment at a UPS Worldwide Express Freight Center location for pickup. For each such shipment, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person and the full address of the consignee (designated UPS Worldwide Express Freight Center address not required). 	No charge
Hold for Pickup	<ul style="list-style-type: none"> – UPS will deliver the package to a selected UPS Customer Center and call the recipient for pickup, usually by 8:30 a.m. on the scheduled day of delivery. – Recipient will be required to present a government-issued photo ID. – If a recipient's representative is picking up the package, a letter on company letterhead authorizing release or a company ID may be required. – Packages not picked up within five business days will be returned to the shipper. – Hold for Pickup service is not available for Saturday Delivery. – For each package, customers must prepare a label including the words "Hold for Pickup," the recipient's name and telephone number and the full address of the UPS Customer Center. – Apply a UPS Hold for Pickup label above the address label on the package. Labels can be ordered from ups.com. – Visit ups.com for the most convenient UPS Hold for Pickup location. 	No charge
UPS Import Control®		
Print Label	– You generate the label(s) and distribute to your customer, who applies it to the shipment.	\$1.00 per label
Electronic Label	– UPS e-mails the label(s) upon request to your customer, who then prints and applies the label(s) to the shipment.	\$1.00 per label
Print and Mail Label	– UPS prints the label(s) upon request and mails it to your customer, who then applies the label(s) to the shipment.	\$2.25 per label
1 UPS Pickup Attempt Label	– UPS delivers a shipping label to your customer and collects the shipment. If the shipment cannot be picked up on the first attempt, UPS will leave the label at the pickup location.	\$6.00 per label
3 UPS Pickup Attempts Label*	– UPS delivers a shipping label to your customer and collects the shipment. If the shipment cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days.	\$8.20 per label
Invoice Removal	– UPS removes the commercial invoice prior to delivery, which keeps merchandise values confidential from the final consignee.	\$20.00 per shipment
GENERAL INFORMATION REGARDING UPS IMPORT CONTROL		
<ul style="list-style-type: none"> – Importers initiate UPS shipments from another country, delivering to themselves or an alternate location. – Allows importers to use a UPS automated shipping system or their own system to generate labels and commercial invoices, which can be forwarded to a supplier/exporter in another country by e-mail, mail or via a UPS driver with a pickup dispatch. – Includes import document preparation, pickup, customs clearance, visibility and delivery. – Facilitates pickup/delivery in over 145 countries and territories; varies by country; transportation charges based upon the scheduled delivery date. – Exporter will be responsible for meeting export/import documentation requirements; to facilitate export, exporter may receive an Instruction Sheet with every label delivered to them. – Shipments containing certain items including, but not limited to, Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Import Control shipments. – Transportation charges for return packages are billed after entering the UPS system. – Print and Mail Label, 1 UPS Pickup Attempt Label and 3 UPS Pickup Attempts Label accessorial fees are billed at the time of request. Print Label and Electronic Label fees are billed after the package enters the UPS system. – Regulations and requirements for documentation for individual commodities vary from country to country. See ups.com for country-specific rules. – Shipments with a package or pallet valued greater than \$1,000.00 (or local equivalent) must include a high-value shipment summary from the exporter with the labels, and signed by driver. 		

*Not available for UPS Worldwide Express Freight Services.

Notes:

- The value-added services listed are available for UPS domestic, international package, UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services unless otherwise noted on page [112](#).
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit ups.com.

Domestic, Export and Import Value-Added Services

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
UPS My Choice®	<p>UPS My Choice service helps shippers to:</p> <ul style="list-style-type: none"> – Ensure delivery on the first attempt – Maintain superior customer service – Reduce tracking calls and returns – Improve online purchasing experience <p>With two levels of membership, UPS My Choice service provides recipients with online and mobile access to flexible delivery options to manage their home deliveries.</p> <ul style="list-style-type: none"> – Available in 112 countries 	
UPS My Choice Member	<ul style="list-style-type: none"> – Proactive alerts via text*, e-mail or mobile push notification. – Provides an online Delivery Planner to help manage and track recipients' home deliveries. – Recipients may give authorization online for UPS to deliver packages without a signature. – Leave a package with a neighbor (someone within walking distance of the original delivery address). – Hold for Will Call at a UPS Customer Center. – UPS will provide delivery information, typically a four-hour approximate delivery time. – Deliver to a UPS Access Point® location:** Have eligible domestic packages delivered to a location of The UPS Store or UPS Access Point location (where available – refer to the "UPS Tariff/Terms and Conditions of Service – United States" available at ups.com/terms). – Set a vacation and have eligible domestic packages delivered to a UPS Access Point location and pick up within seven calendar days (unless shipper provides otherwise).** <p>Service upgrades:</p> <ul style="list-style-type: none"> – Deliver eligible packages to another address or on another day: <ul style="list-style-type: none"> • Redeliver to My Address: If UPS delivered packages to a nearby UPS Access Point location, recipient can request that eligible packages be delivered back to the original address. • Deliver package on another day. • Deliver package to another address** (domestic only). • Set a vacation and have all packages delivered on one of the three business days after the vacation ends. – Confirmed Delivery Window: Select a two-hour confirmed delivery window. – Upgrade UPS SurePost® service*** to UPS® Ground. 	<p>Free</p> <p>No additional charge</p> <p>\$5.00 per package</p> <p>\$5.00 per package</p> <p>\$5.00 per package</p> <p>\$8.00 per shipment</p> <p>\$3.50 per package</p>
UPS My Choice Premium Member	<ul style="list-style-type: none"> – Includes same features as a UPS My Choice Member in addition to the following: <ul style="list-style-type: none"> • Unlimited deliveries of eligible packages to another address** (domestic only) • Unlimited deliveries on another day (including vacation holds) <p>Service upgrades:</p> <ul style="list-style-type: none"> – Redeliver to My Address: If UPS delivered packages to a nearby UPS Access Point location, recipient can request that eligible packages be delivered back to the original address. – Confirmed Delivery Window: <ul style="list-style-type: none"> • Two confirmed delivery window (two-hour) requests annually • Additional confirmed delivery window requests – Unlimited upgrades from UPS SurePost service*** to UPS Ground. 	<p>\$40.00 annual fee</p> <p>No additional charge</p> <p>No additional charge</p> <p>\$8.00 per shipment</p> <p>No additional charge</p>

*Your carrier's standard message and data rates may apply.

**Transportation charges may apply when delivery is to an address beyond the zone of the original delivery address, together with all applicable surcharges.

***UPS SurePost is a contract only, non-guaranteed economy residential service with final delivery typically provided by the U.S. Postal Service.

Notes:

- The value-added services listed are available for UPS domestic, international package, UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight services unless otherwise noted on page [112](#).
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

Domestic, Export and Import Value-Added Services

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
Non-Resident Importer (NRI)	<ul style="list-style-type: none"> – Applicable when shipping to Canada via UPS Air or UPS® Ground shipments. – A Non-Resident Importer is a shipper in the U.S. who acts as the importer of record to the Canadian government. – An NRI account allows you to pay the duties, taxes and brokerage charges for shipments to Canada, simplifying the experience for your consignee. – Shipper files the Power of Attorney (clearance authorization) with UPS for clearance of goods in Canada and is responsible for the payment of all Canadian duties, taxes and brokerage fees. <ul style="list-style-type: none"> • UPS will automatically charge all Canadian duties, taxes and brokerage fees to the shipper's NRI brokerage account. – Consignee is not involved in the customs clearance process. – Shipper undertakes all importing responsibilities as required by Canadian law. – Shipper must maintain records on all importation into Canada for a period of time prescribed by the Canadian government (for U.S. NRI account holders, that period is six years). – NRI option can be utilized on UPS Air or UPS Ground shipments. – Contact your UPS representative if you would like to set up an NRI account. 	No charge
UPS On-Call Pickup®	<ul style="list-style-type: none"> – With one pickup request, UPS will pick up all of your packages – Air, International, UPS 3 Day Select® and Ground services at your office or home. – Schedule a same-day or future-day pickup via ups.com. – At ups.com, send an e-mail confirmation of your pickup request to multiple addresses, modify your pickup request or cancel the request. – Fees are applied per pickup request regardless of the number of packages being picked up. <p>UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight®</p> <ul style="list-style-type: none"> – Pickup or drop-off must be scheduled for each UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight shipment via WorldShip® shipping system or UPS CampusShip® shipping systems, ups.com shipping, a UPS Ready® solution, UPS® Developer Kit, ups.com or by calling 1-800-782-7892. – UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight pickups cannot be combined with Air, International or UPS 3 Day Select services package pickup. 	<p>Package</p> <ul style="list-style-type: none"> – Same-Day Pickup: \$6.90 – Future-Day Pickup: \$5.80 – Residential and area surcharges may apply <p>UPS Worldwide Express Freight Services</p> <p>No charge</p>
UPS Proactive Response®	<ul style="list-style-type: none"> – Proactive monitoring and intervention service for UPS Next Day Air® and UPS Worldwide Express® shipments. – Contractual service with a sophisticated monitoring engine, proprietary to UPS that monitors packages to delivery. – UPS provides 24-hour-a-day, seven-day-a-week support for these shipments. – Ideal for customers shipping critical high-value, time- or temperature-sensitive products that require an additional layer of protection. 	Contractual service
Proof of Delivery (P.O.D.)	<ul style="list-style-type: none"> – Proof of Delivery of a shipment can be requested after the shipment has been delivered by calling 1-800-PICK-UPS® (1-800-742-5877). – Proof of Delivery includes the time of delivery, full delivery address and the name and signature of the person who accepted your shipment, if available. – Information can be provided via e-mail, fax or mail and is subject to a charge which will be assessed to the shipper. – Similar information is available for no charge when you track your shipment at ups.com. 	\$3.00 per package
Saturday Delivery	<ul style="list-style-type: none"> – For time-critical shipments, UPS offers the convenience of Saturday Delivery in certain areas. – Available in select locations for UPS Next Day Air® Early shipments. – UPS Next Day Air Early shipments are typically guaranteed one hour later than the guaranteed weekday delivery time to many UPS Next Day Air Early destinations. – UPS Next Day Air shipments are typically guaranteed an hour and a half later than the guaranteed weekday delivery time. – UPS 2nd Day Air® shipments are guaranteed by end of day. – Each package or pallet should bear a Saturday Delivery sticker (not required for UPS 3 Day Select®, UPS Ground, UPS Ground with Freight Pricing, UPS® Standard from Canada and UPS® Standard from Mexico services). – Availability of Saturday Delivery may vary based on location of delivery address. Refer to ups.com for delivery areas. – Saturday Delivery is available only in select areas for UPS 3 Day Select, UPS Ground, UPS Ground with Freight Pricing, UPS Standard from Canada and UPS Standard from Mexico services. – Available to/from select locations for UPS Worldwide Express Plus®, UPS Worldwide Express NA1® and UPS Worldwide Express services. 	<p>UPS Air and International Services</p> <p>\$16.00</p> <p>UPS Worldwide Express Freight</p> <p>\$200.00</p>
Ship to a UPS Access Point® Location*	<p>Ship to a UPS Access Point Location Service:</p> <ul style="list-style-type: none"> – Available to all shippers with a valid UPS small package account number. – Available with all UPS small package shipping services** and most value-added services. – Shippers can integrate a UPS Locator into their e-commerce platforms, allowing their customers to select the UPS Access Point delivery location that is most convenient for them. – Only shippers with an approved UPS agreement for transportation of wine may ship wine to a UPS Access Point location, subject to limitations set forth at https://www.ups.com/wine. – For more information, go to: https://www.ups.com/media/en/ShiptoUPSAccessPointLocation_US_EN.pdf. <p>Additional Service Options for Ship to a UPS Access Point Location:</p> <ul style="list-style-type: none"> – Deliver to Addressee Only – For added security, the shipment may only be picked up by the person identified on the shipping label (pickup by any third party is not permitted). – Package Release Code – For combined flexibility and security, enter a four- to six-digit numerical code when preparing a shipment and provide the code to the person you want to pick it up. The code is known only to you and the person you provide it to. 	<p>Ship to a UPS Access Point Location Service</p> <p>\$1.50 per package</p> <p>Deliver to Addressee Only</p> <p>\$4.90 per shipment</p> <p>Package Release Code</p> <p>No additional charge</p>

*For more information and restrictions on UPS Access Point Location, refer to page 24, Pickup and Drop-off Availability.

**Not available for UPS Worldwide Express Freight Services.

Notes:

- The value-added services listed are available for UPS domestic, international package, UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services unless otherwise noted on page 112.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

DAILY RATES

Domestic, Export and Import Value-Added Services

UPS RETURNS® FOR PACKAGE

Available Options	Description	Fee
STANDARD RETURNS SOLUTIONS		
UPS Authorized Return Service®	<ul style="list-style-type: none"> – UPS preprints these return labels and provides to you for distribution. – You may include these return labels within an outbound shipment or distribute the label separately. – For domestic return shipments only. 	Contractual service
UPS Mail Innovations® Returns*	<ul style="list-style-type: none"> – Return packages through the United States Postal Service. – Features include easy-to-use label, thousands of drop off locations and detailed tracking through ups.com. 	Contractual service
Electronic Return Label	<ul style="list-style-type: none"> – UPS electronically provides a return label to your customer through a variety of formats, including e-mail, UPS tracking results or with a mobile code on a mobile device. – Request that UPS transmit a return label to your customer. – Pre-authorize your customer's return packages when they meet parameters agreed upon by you and UPS within the UPS Returns Manager portal. Once implemented, your customer obtains their return label through the portal; the shipper is responsible for payment of return charges and fees regardless of when the package is tendered. 	\$1.00 per label
Print and Mail Return Label	<ul style="list-style-type: none"> – UPS prints the return label upon your request and sends it to your customer, via First-Class Mail, who then applies the label to the package. 	\$2.25 per label
Print Return Label	<ul style="list-style-type: none"> – You print the return label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package. 	\$1.00 per label
PREMIUM RETURNS SOLUTIONS		
1 UPS Pickup Attempt Label	<ul style="list-style-type: none"> – UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will leave the return label at the pickup location. 	\$6.00 per label
3 UPS Pickup Attempts Label	<ul style="list-style-type: none"> – UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days. 	\$8.20 per label
UPS Returns® Exchange	<ul style="list-style-type: none"> – UPS delivers a replacement item and picks up a like item for return during the same visit. – The new item is unpacked by the driver and customer; then using the delivery packaging, the old item is repacked for return to the shipper. – Replacement item won't be delivered until consignee provides the item for return to the driver. – Text and e-mail notifications are available to notify your customer of the upcoming exchange. – The outbound and return package tracking numbers are linked for round-trip visibility. 	Contractual service \$15.00 (or local equivalent) per exchange
CUSTOM RETURNS SOLUTIONS		
Customized Returns	<ul style="list-style-type: none"> – UPS can customize existing returns capabilities to address a customer's specific returns needs. 	Contractual service
Returns and The UPS Store	<ul style="list-style-type: none"> – The UPS Store provides product return and exchange programs that can be tailored to large customer returns needs, and that leverages The UPS Store retail network of nearly 5,000 locations to improve your client's returns experience. 	Contractual service

GENERAL INFORMATION REGARDING UPS RETURNS SERVICES

- Return packages must be UPS-compatible, conforming to UPS packaging guidelines and fall within UPS size and weight limits.
- Shipments containing certain items including, but not limited to, Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Returns Services.
- Transportation charges for return packages are billed after the package enters the UPS system.
- UPS Returns Print and Mail Label, 1 UPS Pickup Attempt Label, 3 UPS Pickup Attempts Label and UPS Returns Exchange accessoril fees are billed at the time of request.
- UPS Returns Print Return Label and Electronic Return Label fees are billed after the package enters the UPS system.
- UPS Automated Shipping Systems will allow you to produce a commercial invoice along with the label for international returns shipments.
- UPS Returns Services facilitate the pickup of return shipments and their delivery in over 145 countries and territories. Specific details may vary by country.
- The exporter will be responsible for meeting export/import documentation requirements, regardless of who processes a shipment.
- Regulations and requirements for documentation for individual commodities vary from country to country. See Export and Import rules on [ups.com](https://www.ups.com) for country-specific rules.
- Refer to the "UPS Tariff/Terms and Conditions of Service – United States" available at [ups.com/terms](https://www.ups.com/terms) for limits on actual and declared value for UPS Returns Services shipments.
- UPS provides third-country returns (where the international shipment is to be returned to a country other than the exporter's or processing party's country) only as a contractual service.
- UPS® Simple Rate is not available for UPS Returns Services.

*Provided by UPS Mail Innovations. For more information, visit [ups.com/mireturns](https://www.ups.com/mireturns).

Notes:

- The value-added services listed are available for UPS domestic, international package, UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight services unless otherwise noted on page 112.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

Domestic, Export and Import Value-Added Services

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee								
Saturday Air Processing Fee	<ul style="list-style-type: none"> – Formerly referred to as Saturday Pickup. – UPS Next Day Air® packages will be delivered the next business day, and UPS 2nd Day Air® packages will be delivered within two business days. – Available in select locations for UPS Next Day Air® Early. – Includes UPS Air Services and UPS Hundredweight Service Air Services packages tendered to UPS on Saturday, including packages dropped off at retail locations. – If a Saturday pickup is scheduled but nothing is shipped, the Saturday Air Processing Fee will be assessed. – Additional pickup fees will apply for UPS On-Call Pickup® service. 	\$16.00								
Saturday Export Processing Fee	<ul style="list-style-type: none"> – UPS Worldwide Express Plus®, UPS Worldwide Express® and UPS Worldwide Saver® shipments picked up on Saturday will be delivered one day sooner than shipments picked up on Monday. – Available to select destination countries. – Includes UPS Worldwide Express Plus, UPS Worldwide Express and UPS Worldwide Saver shipments tendered to UPS on Saturday, including shipments dropped off at retail locations. – If a Saturday pickup is scheduled but nothing is shipped, the Saturday Export Processing Fee will be assessed. – Additional pickup fees will apply for UPS On-Call Pickup® service. 	\$16.00 per shipment								
Saturday Stop Charge	<ul style="list-style-type: none"> – Saturday pickup is available for UPS 3 Day Select®, UPS® Ground and UPS Ground with Freight Pricing services in Saturday Ground Service Territories. – A Saturday Stop Charge that varies depending on the pickup service selected will apply any time a pickup is requested in addition to any applicable Saturday Air Processing Fee(s) or Saturday Export Processing Fee(s). – In Saturday Ground Service Territories, if a Saturday pickup is scheduled but nothing is shipped, the Saturday Stop Charge will be assessed (in lieu of the Saturday Air Processing Fee or Saturday Export Processing Fee). 									
UPS Smart Pickup®	<ul style="list-style-type: none"> – When you process a shipment using WorldShip® or UPS CampusShip® shipping systems, or ups.com shipping on Saturday, the system automatically notifies a UPS driver to make a UPS Smart Pickup service request. – In Saturday Ground Service Territories, a UPS Smart Pickup Saturday Stop Charge will apply at any time a UPS Smart Pickup request is made for Saturday pickup. 	\$6.00 per stop								
Scheduled Pickup	<ul style="list-style-type: none"> – A UPS driver automatically stops at your location once each Saturday, as scheduled. – In Saturday Ground Service Territories, a Saturday Stop Charge – Scheduled Pickup will apply any time a Saturday pickup is requested. 	\$9.00 per stop								
UPS On-Call Pickup®	<ul style="list-style-type: none"> – Schedule a same-day or future-day Saturday pickup via ups.com. – In Saturday Ground Service Territories, a UPS On-Call Pickup Saturday Stop Charge in addition to the applicable UPS On-Call Pickup Charge will apply any time a Saturday pickup is requested. 	\$3.20 per stop UPS On-Call Pickup Fees will also apply. Refer to page 116 for UPS On-Call Pickup details.								
Scheduled Pickup Options	<ul style="list-style-type: none"> – One UPS driver will pick up all of your packages – Air, International, UPS 3 Day Select and Ground Services. That can mean a lower carbon footprint for UPS and you. – Scheduled pickup options are restricted to Monday-Friday pickups. For Saturday options refer to the section above. – For more information, visit ups.com/pickupoptions. – Scheduled pickup options are not available for UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight® shipments. Pickups for UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services must be requested using WorldShip shipping system or UPS CampusShip shipping systems, ups.com shipping, a UPS Ready® solution, UPS® Developer Kit, ups.com or by calling 1-800-782-7892. 									
UPS Smart Pickup®*	<ul style="list-style-type: none"> – Automatically arrange a pickup only when you have packages to ship. – When you process a shipment using WorldShip or UPS CampusShip shipping systems, or ups.com shipping, the system automatically notifies a UPS driver to make a UPS Smart Pickup service request that same day. 	\$13.45 per week								
Day-Specific Pickup*	<ul style="list-style-type: none"> – A UPS driver automatically stops at your location Monday through Friday. You decide which days are best for your business. – The weekly service fee will vary based on the number of pickup days selected. 	Weekly Billing Total: <table border="1"> <tr> <td>– \$0.00-\$74.99</td> <td>\$13.45</td> <td>\$20.30</td> <td>\$27.00</td> </tr> <tr> <td>– \$75.00 or more</td> <td>\$13.45</td> <td>\$13.45</td> <td>\$13.50</td> </tr> </table>	– \$0.00-\$74.99	\$13.45	\$20.30	\$27.00	– \$75.00 or more	\$13.45	\$13.45	\$13.50
– \$0.00-\$74.99	\$13.45	\$20.30	\$27.00							
– \$75.00 or more	\$13.45	\$13.45	\$13.50							
Daily On-Route Pickup	<ul style="list-style-type: none"> – A UPS driver makes a pickup at your location once each business day while making deliveries in your area, even if there are no packages delivered to your location. 	Weekly Billing Total: <table border="1"> <tr> <td>– \$0.00-\$74.99</td> <td>\$27.00</td> </tr> <tr> <td>– \$75.00 or more</td> <td>\$13.50</td> </tr> </table>	– \$0.00-\$74.99	\$27.00	– \$75.00 or more	\$13.50				
– \$0.00-\$74.99	\$27.00									
– \$75.00 or more	\$13.50									
Daily Pickup*	<ul style="list-style-type: none"> – A UPS driver automatically stops at your location once each business day, as scheduled. 	Weekly Billing Total: <table border="1"> <tr> <td>– \$0.00-\$74.99</td> <td>\$29.00</td> </tr> <tr> <td>– \$75.00 or more</td> <td>\$14.50</td> </tr> </table>	– \$0.00-\$74.99	\$29.00	– \$75.00 or more	\$14.50				
– \$0.00-\$74.99	\$29.00									
– \$75.00 or more	\$14.50									

*Customers who select this Scheduled Pickup option receive one UPS On-Call Pickup request for Air, International or UPS 3 Day Select packages per day at no extra charge for shipments tendered after their Scheduled Pickup time. (For Day-Specific Pickup, the total number of free UPS On-Call Pickup requests for the week will not exceed the number of selected pickup days.)

Notes:

- The value-added services listed are available for UPS domestic, international package, UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services unless otherwise noted on page [112](#).
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

DAILY RATES

Domestic, Export and Import Value-Added Services

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
Shipper Release	– Have UPS deliver your package without requiring the recipient's signature.	No charge
Third Party Billing Service	<ul style="list-style-type: none"> – A fee applies to any shipment billed to a Third Party (regardless of the country of origin or destination of the shipment), and will be charged to the payer. – Based upon all charges including transportation and accessorial. Excludes duties and taxes assessed by government authorities. – Does not apply to UPS Returns® Services or UPS Import Control® shipments. – UPS® Simple Rate does not qualify for Third Party Billing service. 	4.5% of total charges
World Ease®	<ul style="list-style-type: none"> – Simplifies customs clearance and reduces cost by grouping several shipments destined for one country or the entire European Union into a single shipment. – Available to and from over 75 countries and territories. – Multiple shipments travel together until customs clearance. Transit times may vary from traditional single-shipment transit times. – Call 1-800-782-7892 for more information. 	Contractual service

Notes:

- The value-added services listed are available for UPS domestic, international package, UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight services unless otherwise noted on page [112](#).
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

Domestic, Export and Import Other Charges

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Charges	Description	Fee															
Additional Handling	<ul style="list-style-type: none"> - An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to: <ul style="list-style-type: none"> • Weight: <ul style="list-style-type: none"> - Any package with an actual weight of more than 70 pounds. - Each package in a shipment where the average weight per package is greater than 70 pounds and the weight for each package is not specified on the source document or the UPS automated shipping system used. • Length: Any package with the longest side exceeding 48 inches. • Width: Any package with its second-longest side exceeding 30 inches. • Packaging: <ul style="list-style-type: none"> - Any article that is not fully encased in corrugated cardboard, including but not limited to metal, wood, hard plastic, soft plastic (e.g., plastic bag) or expanded polystyrene foam (e.g., styrofoam). - Any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container. - Any package routed through UPS's irregular package sortation process. - Any other package that requires special handling, as determined by UPS in its sole discretion. - Applies per package for both domestic and international services. - For a package that meets multiple criteria listed above, only one Additional Handling charge will be assessed, in the following order: Weight, Length, Width, Packaging. - An Additional Handling charge will not be assessed when a Large Package Surcharge is applied. 	<table> <thead> <tr> <th></th> <th>Domestic</th> <th>International</th> </tr> </thead> <tbody> <tr> <td>- Weight</td> <td>\$23.00</td> <td>\$14.25</td> </tr> <tr> <td>- Length</td> <td>\$14.25</td> <td>\$14.25</td> </tr> <tr> <td>- Width</td> <td>\$14.25</td> <td>\$14.25</td> </tr> <tr> <td>- Packaging</td> <td>\$14.25</td> <td>\$14.25</td> </tr> </tbody> </table>		Domestic	International	- Weight	\$23.00	\$14.25	- Length	\$14.25	\$14.25	- Width	\$14.25	\$14.25	- Packaging	\$14.25	\$14.25
	Domestic	International															
- Weight	\$23.00	\$14.25															
- Length	\$14.25	\$14.25															
- Width	\$14.25	\$14.25															
- Packaging	\$14.25	\$14.25															
Address Correction	<ul style="list-style-type: none"> - If any shipment has an incorrect or incomplete address, UPS will make reasonable efforts to secure the correct or complete address, and will make available to the shipper the correct address. UPS may also correct or complete an address based on information obtained from the shipper or consignee. An Address Correction charge will be assessed to the shipper for an address correction or completion. - An address validated by UPS may be incorrect or incomplete for purposes of completing delivery, and may be corrected by UPS. 	<p>Package and UPS Worldwide Express Freight Services \$16.40</p> <p>UPS Ground with Freight Pricing \$16.40 per package up to a maximum of \$114.80 per shipment.</p>															
Chargeback for Consignee Billing Shipments	<ul style="list-style-type: none"> - In the event of non-payment by the consignee or third party, the original shipper will be billed a refusal fee in addition to the shipping charges. 	\$16.40															
Delivery Area Surcharge	<ul style="list-style-type: none"> - A surcharge applies to each package delivered to certain ZIP Codes within the 48 contiguous states. For Alaska and Hawaii, refer to page 122 for the Remote Area Surcharge. - Refer to the Area Surcharge Listing at ups.com/rates for a listing of applicable ZIP Codes. - Delivery Area Surcharge does not apply to UPS Ground with Freight Pricing or UPS® Simple Rate shipments. 	<table> <thead> <tr> <th></th> <th>Ground</th> <th>Air*</th> </tr> </thead> <tbody> <tr> <td>- Commercial</td> <td>\$2.80</td> <td>\$2.95</td> </tr> <tr> <td>- Residential</td> <td>\$3.80</td> <td>\$4.35</td> </tr> <tr> <td>- Commercial Extended</td> <td>\$2.80</td> <td>\$2.95</td> </tr> <tr> <td>- Residential Extended</td> <td>\$4.85</td> <td>\$4.85</td> </tr> </tbody> </table> <p>Import: - Delivery Area Surcharge: \$2.30 - Delivery Area Surcharge Extended: \$2.30</p>		Ground	Air*	- Commercial	\$2.80	\$2.95	- Residential	\$3.80	\$4.35	- Commercial Extended	\$2.80	\$2.95	- Residential Extended	\$4.85	\$4.85
	Ground	Air*															
- Commercial	\$2.80	\$2.95															
- Residential	\$3.80	\$4.35															
- Commercial Extended	\$2.80	\$2.95															
- Residential Extended	\$4.85	\$4.85															
Delivery Reattempt	<ul style="list-style-type: none"> - For UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight shipments, one delivery attempt is included in the rate. - Additional delivery attempts may have additional charges. 	\$60.00															
Destination Outside Service Area	<ul style="list-style-type: none"> - If delivery of a UPS Next Day Air® Early package is requested to a destination outside the UPS Next Day Air Early service area, UPS reserves the right to assess an additional fee. 	\$10.00															
Dry Ice	<ul style="list-style-type: none"> - Most non-Dangerous Goods shipments containing dry ice are accepted, without requiring the shipper to enter into the UPS Dangerous Goods Agreement (contract). - Prepare and process these packages through WorldShip® or UPS CampusShip® shipping systems, UPS® Developer Kit or an approved UPS Ready® solution. - The IATA "Shipper's Declaration for Dangerous Goods" is not required for domestic shipments of non-Dangerous Goods packed in dry ice. 49 C.F.R. Shipping Papers are only required for non-medical shipments containing more than 5.5 pounds of dry ice. - International dry ice shipping is available on a contractual basis only. - For more information, visit ups.com or call the Hazardous Materials Support Center at 1-800-554-9964. 	\$5.55 per package															

*UPS 3 Day Select® packages receive the charge listed for UPS Air Services.

Notes:

- The other charges listed are available for UPS domestic, international package, UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services unless otherwise noted on page 113.
- Fuel surcharges apply to other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

DAILY RATES